

LENDTREX BROKER STARTER ORDER FORM

Founding Pilot Customer - Execution Form

Funder LLC d/b/a Lendtrex

September 2026

This Order Form becomes binding when accepted by Customer and Funder LLC. It incorporates the Lendtrex Broker Starter Customer Agreement, Founding Pilot Customer Addendum, Privacy Policy, Data Processing Addendum, and Initial Usage Schedule identified below.

1. Customer Information

Customer Legal Name	
DBA / Trade Name (if any)	
Entity Type / State	
Business Address	
Authorized Representative	
Title	
Email / Billing Email	

2. Product and Commercial Terms

Product	Lendtrex Broker Starter - Founding Pilot
Setup & Onboarding Fee	\$1,250.00 due upon acceptance of this Order Form.
Recurring Subscription	\$247.00 per month.
Initial Commitment	Three (3) monthly subscription payments following activation, in addition to the Setup & Onboarding Fee.
Subscription Billing Start	The date Customer's Lendtrex account is activated for operational use (the "Activation Date").
Renewal	After the initial commitment, month-to-month until cancelled or terminated under the Customer Agreement.

Usage Charges	No metered usage service is included by default. Usage services are billed only if separately activated under the Initial Usage Schedule.
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3. Payment Authorization

Customer authorizes Funder LLC and its payment providers to charge the payment method supplied by Customer for the Setup & Onboarding Fee, recurring subscription fees, separately activated usage charges, applicable taxes, and separately authorized services in accordance with the incorporated agreements.

The Setup & Onboarding Fee becomes non-refundable once provisioning or configuration work begins, except where required by law or where Funder LLC elects to provide a refund or credit for a material failure by Lendtrex.

4. Incorporated Documents

- Lendtrex Broker Starter Customer Agreement, Version 1.2 - September 2026
- Founding Pilot Customer Addendum - September 2026
- Lendtrex Privacy Policy - September 2026
- Lendtrex Data Processing Addendum - September 2026
- Lendtrex Initial Usage Schedule - September 2026

Customer acknowledges receiving or having electronic access to the incorporated documents before accepting this Order Form. If this Order Form conflicts with the Customer Agreement, this Order Form controls only as to the specific commercial terms stated here. The Pilot Addendum controls only as to pilot-specific provisions.

5. Electronic Acceptance

The parties agree to transact electronically. Electronic signatures, click-to-accept actions, authenticated account acceptance, or other electronic records evidencing assent have the same effect as handwritten signatures to the fullest extent permitted by applicable law.

6. Signatures

CUSTOMER	FUNDER LLC d/b/a LENDTREX
Legal Name: _____	
By: _____	By: _____
Name: _____	Name: Terence Young
Title: _____	Title: Managing Member
Date: _____	Date: _____

LENDTREX BROKER STARTER CUSTOMER AGREEMENT

Version 1.2 - Final Execution Version

Funder LLC d/b/a Lendtrex

September 2026

This Agreement is between Funder LLC, a Pennsylvania limited liability company doing business as Lendtrex ("Lendtrex," "we," "us," or "our"), and the Customer identified in an applicable Order Form ("Customer," "you," or "your").

1. Product

Lendtrex Broker Starter is a standardized technology platform designed for commercial mortgage and commercial finance professionals.

The service may include standardized access to or configuration of:

- website and lead-capture pages
- customer relationship management
- commercial financing opportunity pipeline
- borrower/prospect intake
- appointment scheduling
- email automation
- SMS functionality when separately approved and activated
- task management
- referral-source tracking
- lender/contact organization
- standardized documents and e-signature tools
- basic invoicing tools
- reporting/dashboard functionality
- educational calculators
- standardized templates and workflows

Lendtrex is built using third-party technology, including HighLevel and related service providers.

Lendtrex is a technology service. It is not a lender, mortgage broker, loan originator, law firm, compliance consultant, accountant, credit reporting agency, or financial advisor.

2. Commercial Terms

Fees, billing dates, the initial commitment, and any special commercial terms are stated in the applicable Order Form. Unless an Order Form states otherwise, Broker Starter has a \$1,250 Setup & Onboarding Fee, a \$247 monthly subscription, and separately billed usage where applicable.

Customer is responsible for applicable taxes unless exempt by law.

3. Initial Commitment

Unless an Order Form states otherwise, the initial subscription commitment is three (3) monthly subscription payments beginning on the Activation Date. The Setup & Onboarding Fee is separate from the recurring subscription commitment.

After the initial commitment, the subscription continues month-to-month unless cancelled or terminated in accordance with this Agreement.

4. Setup Fee

The Setup & Onboarding Fee covers standardized provisioning, configuration, onboarding, launch preparation, and related implementation services.

Once provisioning or configuration work begins, the Setup & Onboarding Fee is non-refundable except where required by law or where Lendtrex elects to issue a credit or refund due to a material failure by Lendtrex.

The Setup & Onboarding Fee does not purchase custom software development, custom website design, custom workflows, consulting, or ownership of the Lendtrex platform.

5. Billing and Payment

Customer authorizes Funder LLC and its payment providers to charge the payment method on file for setup fees, recurring subscription fees, separately activated usage charges, applicable taxes, and separately authorized services.

Recurring charges are billed monthly beginning on the Activation Date unless the Order Form states otherwise. Usage charges may be billed in arrears or according to the applicable provider's billing cycle. Customer is responsible for maintaining a valid payment method.

5A. Usage-Based Charges

No metered usage service is included or activated by default unless the Order Form or Initial Usage Schedule says otherwise.

Before a metered service is activated, Lendtrex will disclose the then-current applicable rate or pricing method in writing, in the customer account, or in another electronic record. Customer's affirmative activation or use after disclosure constitutes authorization for charges generated by that service.

Usage may include telephone numbers, voice, SMS/MMS, email, AI services, domains, premium integrations, and other metered third-party functionality. Lendtrex may establish reasonable prepaid balances, spending controls, deposits, or suspension thresholds to manage carrier, fraud, credit, or platform risk.

6. Failed Payments

If payment fails, Lendtrex may provide a reasonable grace period, initially expected to be approximately seven days. During or after the grace period, Lendtrex may notify Customer, restrict selected functionality, suspend service, disable paid third-party services, and ultimately terminate the account for continued nonpayment.

A payment failure does not transfer ownership of Customer Data.

7. Cancellation

During the initial commitment, Customer remains responsible for the charges associated with the agreed initial term.

After the initial term, Customer may cancel before the next billing date to prevent the next monthly subscription charge. Subscription payments already charged are non-refundable for partially used billing periods except where required by law. Usage charges already incurred remain payable.

Cancellation requests may be submitted through Customer's account portal, if available, or by email to support@lendtrex.com. A cancellation is effective when received through either authorized method.

8. Standardized Product

Broker Starter is a standardized product, not a custom CRM-development engagement.

Customer may configure approved customer-specific information, such as company name, logo, permitted brand colors, headshot, biography, contact information, users, calendar availability, notification recipients, signatures, lender contacts, referral contacts, and other approved company information.

Customer does not have the right under the standard subscription to require individualized redesign of the pipeline architecture, CRM field architecture, core workflows, intake architecture, dashboards, website structure, calculator design, reporting architecture, core automations, or other product architecture.

9. Custom Work

Requests outside the standardized product may be treated as product feedback and do not obligate Lendtrex to implement the requested feature.

Custom consulting, automation, integration, implementation, development, or related services may be separately quoted by Funder LLC through its Funder Systems business line, or by another authorized provider.

Any custom work requires a separate written scope of work or services agreement and is not included in the Lendtrex subscription unless expressly stated in writing.

10. Support

Standard support may include login/access assistance, standard feature questions, troubleshooting standard Lendtrex workflows, confirmed product bug correction, initial onboarding and training, reasonable guidance using standard functionality, published support resources, and group support or office hours where offered.

Standard support does not include personal business coaching, commercial mortgage training, lender research, deal structuring, underwriting, loan packaging, custom marketing campaigns, paid advertising, custom CRM design, custom workflow development, custom integrations, custom

website development, major data cleanup, ongoing employee training, lender placement, or eFunder Capital transaction services.

11. Customer's Business Responsibility

Customer is solely responsible for operating Customer's business lawfully and for determining all legal, licensing, disclosure, compensation, advertising, consent, recordkeeping, referral, lender-agreement, and jurisdictional requirements applicable to Customer.

Access to Lendtrex does not constitute confirmation that Customer is licensed, registered, authorized, or compliant. Customer is responsible for the accuracy of representations made to borrowers, lenders, referral partners, regulators, and third parties.

12. No Lending or Brokerage Services

Lendtrex does not approve loans, arrange financing, underwrite transactions, quote lender-specific pricing, select lenders, determine loan eligibility, provide capital, represent Customer in a financing transaction, or establish permissible broker compensation.

Customer's use of Lendtrex does not create a mortgage brokerage, lender, fiduciary, agency, partnership, or joint-venture relationship between Customer and Funder LLC or Lendtrex.

13. Separation from eFunder Capital

Lendtrex and eFunder Capital are separate brands and business lines operated by Funder LLC.

Subscription to or use of Lendtrex does not create or imply any mortgage brokerage, lender, correspondent, referral, co-broker, joint-venture, agency, fiduciary, or other transaction relationship with eFunder Capital.

- Use of Lendtrex does not submit Customer transactions to eFunder Capital.
- Use of Lendtrex does not provide access to eFunder Capital lender relationships.
- Use of Lendtrex does not enroll Customer into an eFunder Capital broker or referral program.
- Use of Lendtrex does not authorize eFunder Capital to solicit Customer borrowers.
- Use of Lendtrex does not transfer Customer leads or borrowers to eFunder Capital.
- Use of Lendtrex does not provide eFunder Capital underwriting, lender-selection, or pricing logic.
- Customer's borrower pipeline is not automatically synchronized into eFunder Capital.

If Customer independently elects to submit a financing opportunity to eFunder Capital, that relationship is governed solely by separate documentation and processes applicable to eFunder Capital.

14. Customer Data Ownership

As between Lendtrex and Customer, Customer retains ownership of Customer's business information and Customer Data, including borrower/prospect information, referral relationships, lender contacts entered by Customer, uploaded content, business records, and original marketing materials.

Customer grants Lendtrex and its authorized service providers the limited rights necessary to host, process, transmit, back up, secure, support, and otherwise provide the service. Lendtrex does not acquire ownership of Customer's borrowers, lenders, referral partners, or business relationships merely because the information is stored in Lendtrex.

15. Customer Responsibility for Data

Customer is responsible for the accuracy of Customer Data, authority to collect and process Customer Data, appropriate consent, access permissions, lawful communication with contacts, appropriate handling of sensitive information, and user access within Customer's organization.

Customer should not unnecessarily place passwords, security credentials, Social Security numbers, banking credentials, or similar highly sensitive information into general CRM notes or fields not expressly designed for such information.

16. Third-Party Infrastructure

Lendtrex relies on third-party providers, which may include HighLevel, telecommunications carriers, email providers, domain/DNS providers, calendar providers, payment processors, AI providers, cloud infrastructure providers, and other software or infrastructure providers.

Third-party functionality may change, become unavailable, experience outages, impose new requirements, or modify pricing. Lendtrex does not guarantee permanent availability of every third-party feature.

17. Phone and Voice Services

Where supported, Customer may configure a business telephone number and calling functionality. Telephone functionality may depend on third-party telecommunications providers and regulatory requirements. Lendtrex does not guarantee uninterrupted calling service or availability of a particular telephone number.

18. SMS and A2P Messaging

SMS functionality is separate from general CRM activation. Customer may operate supported non-SMS functionality even if SMS has not been activated.

Where A2P, toll-free verification, carrier registration, or similar approval is required, Customer is responsible for providing accurate business identity, registration information, messaging use case, consent, privacy policy, terms, opt-in procedures, opt-out procedures, and marketing practices.

Lendtrex may provide reasonable technical guidance but does not guarantee A2P, carrier, telephone-number, messaging, or toll-free approval. Customer may not use messaging functionality for unlawful or unauthorized communications.

19. Email Services

Customer may connect supported email services. Customer is responsible for account authorization, recipient selection, consent, content, unsubscribe requirements, compliance, domain reputation, and sender reputation. Lendtrex does not guarantee inbox placement or email deliverability.

20. Website

Broker Starter may include a standardized broker website. The website is not custom web-design service unless otherwise agreed.

Customer is responsible for reviewing and approving all Customer-specific information published through the website, including business identity, licensing statements, biography, financing descriptions, advertising claims, disclosures, contact information, privacy information, and legal information. Lendtrex does not certify Customer website content as legally compliant.

21. Domain Ownership

Where practical, Customer should own and control Customer's primary business domain. Lendtrex may assist with connection, configuration, or DNS setup but does not acquire ownership of Customer's domain merely by providing technical assistance.

22. Documents and Contracts

Lendtrex may provide standardized document templates, e-signature capability, and contract workflow functionality. Any broker agreement, engagement agreement, fee agreement, disclosure, or similar starter template is provided for operational convenience only.

Lendtrex does not represent that a template complies with every state, satisfies every licensing requirement, is appropriate for every transaction, establishes a legally permissible fee, or replaces legal counsel. Customer is responsible for obtaining appropriate legal review before using such documents.

23. Electronic Signatures

Electronic signature functionality may be provided through third-party technology. Customer is responsible for determining whether an electronic signature is appropriate and legally sufficient for the applicable document and transaction.

24. Invoicing

Lendtrex may provide basic invoice functionality, including a generic Broker Fee service item. Lendtrex does not determine the amount Customer may charge, percentage points, compensation caps, whether a borrower may be charged, who must pay the fee, settlement-statement treatment, lender compensation rules, or title-company treatment. Customer is solely responsible for lawful compensation and disclosure.

25. Educational Calculators

Lendtrex may provide educational tools such as a DSCR calculator. Calculator outputs are preliminary estimates only and are not loan approvals, financing commitments, lender decisions, qualification determinations, pricing, eligibility determinations, or maximum-loan determinations. Actual lender methodology and requirements vary.

26. Intellectual Property

Customer retains ownership of Customer's trademarks, logos, original content, proprietary business information, and Customer Data.

Lendtrex and its licensors retain all rights in the standardized product architecture, including the Lendtrex brand, templates, workflows, website architecture, CRM architecture, automation architecture, training materials, documentation, calculators, dashboards, standardized fields, forms, configuration methodologies, and reusable product design.

Customer receives a limited right to use Lendtrex during the active subscription and does not acquire ownership of the reusable product architecture.

26A. Platform Environment and Account Configuration

Lendtrex may provide the Services through a managed account, subaccount, workspace, tenant, snapshot, or other environment hosted on HighLevel or another third-party platform.

Customer receives a limited, revocable, non-exclusive right to access and use the assigned Lendtrex environment during the active subscription. Customer retains ownership of Customer Data.

Funder LLC and its licensors retain ownership of account architecture, snapshots, field structures, pipelines, workflows, automations, triggers, forms, templates, dashboards, calculators, website structures, documentation, reusable configurations, and configuration methodologies.

Customer does not acquire ownership of the underlying HighLevel subaccount configuration or a right to demand transfer, cloning, export, or duplication of proprietary Lendtrex configuration. Upon termination, Customer may receive supported exports of Customer Data as described in Section 33, but Lendtrex is not required to transfer proprietary product architecture or a functioning clone of the Lendtrex environment.

27. Acceptable Use

Customer may not use Lendtrex for unlawful activity, fraud, deceptive lending practices, unauthorized SMS, spam, deceptive advertising, impersonation, malware, unauthorized system access, harassment, illegal lending activity, misrepresentation of lender relationships, or infringement of third-party rights.

Lendtrex may suspend or restrict service when reasonably necessary to protect the platform, third parties, carriers, legal compliance, or security.

28. Security

Lendtrex will use commercially reasonable administrative and technical practices appropriate to the services it controls. Customer remains responsible for safeguarding user credentials, selecting authorized users, removing former employees/users, protecting connected accounts, and maintaining appropriate device security.

No internet-based system can be guaranteed completely secure.

29. Confidentiality

"Confidential Information" means non-public information disclosed by one party to the other that reasonably should be understood as confidential because of its nature or the circumstances of disclosure, including business plans, pricing, customer lists, borrower information, lender information, technical information, security information, credentials, product architecture, workflows, documentation, financial information, and proprietary methods.

The receiving party will use Confidential Information only for purposes of performing or receiving the Services; protect it using at least reasonable care; disclose it only to employees, contractors, professional advisers, and service providers with a legitimate need to know and confidentiality obligations; and not disclose it to any other person except with written consent or as required by law.

Confidential Information does not include information that the receiving party can demonstrate is public through no breach, was lawfully known without restriction before disclosure, is lawfully received from another source without restriction, or is independently developed without use of the other party's Confidential Information.

If disclosure is legally required, the receiving party will, where legally permitted, provide reasonable advance notice so the disclosing party may seek protective relief. These obligations survive termination for five years, except that trade secrets and legally protected Customer Data remain protected for so long as applicable law or trade-secret status requires.

30. Service Changes

Lendtrex may reasonably modify the service to improve functionality, maintain security, respond to third-party platform changes, address regulatory or carrier requirements, correct defects, or maintain technical compatibility.

Lendtrex is not required to permanently preserve every feature, integration, workflow, or third-party capability. Material changes to core paid functionality should be communicated where reasonably practical.

31. Suspension

Lendtrex may suspend service for nonpayment, security risk, unlawful use, platform abuse, carrier compliance concerns, third-party suspension, or material violation of this Agreement. Where reasonably practical, Lendtrex will provide notice and an opportunity to correct the issue.

32. Termination

Either party may terminate the relationship according to the subscription and cancellation provisions of this Agreement. Lendtrex may terminate for material breach, unlawful conduct, persistent nonpayment, abuse, or significant risk to the platform or third parties. Termination does not eliminate charges already incurred.

33. Data Export and Offboarding

During the subscription and for thirty (30) days after termination, Customer may request export of Customer Data that is reasonably exportable using supported platform functionality.

Exportable Customer Data may include, where technically supported, contact records, opportunity records, notes, custom-field values, uploaded files or links, calendar records, and other Customer-generated records available through standard export tools.

Certain information may not be exportable in a usable or complete form, including proprietary workflows, automations, triggers, templates, dashboards, system configuration, third-party platform metadata, and certain call, SMS, email, AI, or integration records subject to provider limitations.

Customer is responsible for requesting and downloading available exports during the offboarding period. After the offboarding period, Customer Data may be deleted, de-identified, archived, or retained where reasonably necessary for legal, security, backup, fraud-prevention, accounting, or compliance purposes. Backup copies may persist temporarily in routine backup systems and will be deleted according to normal backup-retention cycles.

34. No Guaranteed Business Results

Lendtrex does not guarantee leads, loan closings, revenue, lender approvals, customer acquisition, conversion rates, business profitability, or financing volume. Customer remains responsible for sales, marketing, underwriting decisions, lender relationships, borrower service, and overall business performance.

35. Disclaimer of Warranties

EXCEPT FOR EXPRESS COMMITMENTS SPECIFICALLY STATED IN THIS AGREEMENT OR AN APPLICABLE ORDER FORM, THE SERVICES ARE PROVIDED ON AN "AS AVAILABLE" BASIS.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, FUNDER LLC, LENDTREX, AND THEIR AFFILIATES, LICENSORS, SERVICE PROVIDERS, OFFICERS, EMPLOYEES, CONTRACTORS, AND AGENTS DISCLAIM ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, QUIET ENJOYMENT, AND WARRANTIES ARISING FROM COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE.

LENDTREX DOES NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR CONTINUOUSLY AVAILABLE; THAT EVERY DEFECT WILL BE CORRECTED; THAT THIRD-PARTY SERVICES WILL REMAIN AVAILABLE OR UNCHANGED; THAT CUSTOMER WILL RECEIVE A2P, CARRIER, MESSAGING, DOMAIN, EMAIL, OR OTHER APPROVAL; THAT EMAILS OR MESSAGES WILL BE DELIVERED; THAT EVERY INTEGRATION WILL REMAIN COMPATIBLE; THAT CUSTOMER DATA CAN NEVER BE LOST; THAT THE SERVICES SATISFY EVERY LEGAL OR COMPLIANCE OBLIGATION APPLICABLE TO CUSTOMER; OR THAT USE OF THE SERVICES WILL PRODUCE LEADS, CLOSINGS, REVENUE, APPROVALS, FINANCING, CONVERSIONS, PROFITS, OR OTHER BUSINESS RESULTS.

NOTHING IN THIS SECTION DISCLAIMS A WARRANTY OR OBLIGATION THAT CANNOT LAWFULLY BE DISCLAIMED.

36. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL FUNDER LLC, LENDTREX, OR THEIR AFFILIATES, LICENSORS, SERVICE PROVIDERS, OFFICERS, EMPLOYEES, CONTRACTORS, OR AGENTS BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR FOR LOSS OF PROFITS, REVENUE, COMMISSIONS, LEADS, LOAN OPPORTUNITIES, BORROWER RELATIONSHIPS, LENDER RELATIONSHIPS, BUSINESS OPPORTUNITIES, GOODWILL, USE, OR DATA, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

LENDTREX WILL NOT BE LIABLE FOR A MISSED, DELAYED, DECLINED, OR LOST FINANCING TRANSACTION; A THIRD PARTY'S FAILURE TO RESPOND OR PERFORM; A LOST COMMISSION OR BROKER FEE; THIRD-PARTY OUTAGES OR PLATFORM CHANGES; OR CUSTOMER'S FAILURE TO MAINTAIN APPROPRIATE BACKUPS, CREDENTIALS, PERMISSIONS, DISCLOSURES, LICENSES, REGISTRATIONS, CONSENTS, OR LEGAL COMPLIANCE.

EXCEPT FOR EXCLUDED CLAIMS BELOW, THE AGGREGATE LIABILITY OF FUNDER LLC AND LENDTREX ARISING OUT OF OR RELATING TO THIS AGREEMENT, THE SERVICES, OR ANY ORDER FORM WILL NOT EXCEED THE TOTAL AMOUNTS ACTUALLY PAID BY CUSTOMER TO FUNDER LLC FOR LENDTREX SERVICES DURING THE SIX (6) MONTHS IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE CLAIM.

THE FOREGOING LIMITATIONS APPLY REGARDLESS OF THEORY OF LIABILITY. THEY DO NOT LIMIT CUSTOMER'S PAYMENT OBLIGATIONS, LIABILITY ARISING FROM FRAUD OR INTENTIONAL MISCONDUCT, LIABILITY THAT APPLICABLE LAW EXPRESSLY PROHIBITS A PARTY FROM LIMITING, OR INDEMNIFICATION OBLIGATIONS TO THE EXTENT ENFORCEABLE. THE PARTIES ACKNOWLEDGE THAT THE PRICING OF THE SERVICES REFLECTS THIS ALLOCATION OF RISK.

37. Indemnification

37.1 Customer Indemnification

Customer will defend, indemnify, and hold harmless Funder LLC, Lendtrex, and their affiliates, officers, employees, contractors, agents, licensors, and service providers from and against third-party claims, demands, proceedings, damages, judgments, fines, penalties, losses, liabilities, costs, and reasonable attorneys' fees arising out of or relating to Customer's unlawful or unauthorized lending, brokerage, financing, referral, marketing, advertising, or business activity; licensing or compliance violations; borrower or lender representations; Customer Data; messaging or marketing activity; Customer-provided materials; misuse of the Services; or acts or omissions of Customer's users, employees, contractors, agents, or representatives.

37.2 Lendtrex Indemnification

Funder LLC will defend Customer against a third-party claim alleging that the unmodified standardized Lendtrex configuration, documentation, or proprietary materials supplied directly by Funder LLC infringe a United States copyright or trademark, and will indemnify Customer against damages finally awarded or settlements approved by Funder LLC arising from such claim. This obligation does not apply to Customer Data, Customer-provided content, Customer

modifications, unapproved combinations, continued use after a reasonable non-infringing replacement or workaround, or third-party platforms or materials not owned by Funder LLC.

37.3 Procedure

The party seeking indemnification must promptly notify the indemnifying party, provide reasonable cooperation, and allow the indemnifying party to control the defense and settlement, provided that no settlement may admit fault by or impose non-monetary obligations on the indemnified party without prior written consent. Delayed notice relieves the indemnifying party only to the extent materially prejudiced.

38. Governing Law; Venue; Dispute Resolution

38.1 Governing Law

This Agreement and all disputes arising out of or relating to this Agreement, the Services, or any Order Form are governed by the laws of the Commonwealth of Pennsylvania, without regard to conflict-of-law principles.

38.2 Exclusive Venue

Except for matters that may properly be brought in a court of limited jurisdiction, each party submits to the exclusive jurisdiction and venue of the state and federal courts located in Allegheny County, Pennsylvania.

38.3 Good-Faith Business Resolution

Before filing suit, a party asserting a contractual dispute must provide written notice describing the dispute in reasonable detail and allow the other party fifteen (15) days to attempt a business resolution, except where immediate injunctive, equitable, collection, or protective relief is reasonably necessary.

38.4 Jury Trial Waiver

TO THE EXTENT PERMITTED BY LAW, EACH PARTY KNOWINGLY AND VOLUNTARILY WAIVES TRIAL BY JURY IN ANY ACTION ARISING OUT OF OR RELATING TO THIS AGREEMENT.

38.5 Injunctive Relief

Nothing prevents either party from seeking temporary, preliminary, or permanent injunctive or equitable relief where reasonably necessary to protect confidential information, intellectual property, system security, access credentials, or other rights for which monetary damages would be inadequate.

38.6 Collection Costs

If Customer fails to pay amounts properly due and Funder LLC must pursue collection after providing any required notice and cure opportunity, Customer will reimburse Funder LLC for reasonable court costs and reasonable attorneys' fees actually incurred in collecting undisputed overdue amounts, to the extent permitted by law.

38.7 No Class Proceedings

TO THE EXTENT PERMITTED BY LAW, EACH PARTY AGREES TO ASSERT CLAIMS AGAINST THE OTHER ONLY IN ITS INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, CONSOLIDATED, OR REPRESENTATIVE PROCEEDING.

39. Notices

Legal notices may be provided by email, authenticated account notice, or other legally permitted electronic method, and may also be sent to the addresses identified in the Order Form. Customer support and cancellation requests may be sent to support@lendtrex.com. Privacy-related notices and requests may be sent to privacy@lendtrex.com. Notices to Funder LLC may be mailed to 10989 Frankstown Rd., Pittsburgh, PA 15235. Customer is responsible for maintaining current contact information.

40. Assignment

Customer may not assign or transfer this Agreement, in whole or in part, without Funder LLC's prior written consent, which will not be unreasonably withheld in connection with a bona fide sale of substantially all of Customer's business, provided the assignee assumes Customer's obligations and is not a competitor of Lendtrex.

Funder LLC may assign this Agreement without Customer consent in connection with a merger, reorganization, financing, sale of substantially all assets relating to Lendtrex, transfer of the Lendtrex business, or transaction involving control of Funder LLC or the Lendtrex business line. Any prohibited assignment is void.

41. Force Majeure

Neither party is liable for delay or failure caused by events beyond its reasonable control, including natural disaster, fire, flood, severe weather, war, terrorism, civil disturbance, labor disruption, government action, telecommunications failure, internet failure, carrier outage, cloud-provider outage, third-party platform failure, cyberattack not caused by that party's failure to use commercially reasonable safeguards, utility failure, epidemic, pandemic, or similar event.

This section does not excuse Customer's obligation to pay amounts that became due before the force-majeure event. The affected party will use commercially reasonable efforts to mitigate the impact and resume performance.

42. Entire Agreement; Order of Precedence

This Agreement, the applicable Order Form, the Founding Pilot Customer Addendum if applicable, the Data Processing Addendum, the Privacy Policy, and any separately incorporated policies constitute the agreement between the parties regarding the Services.

If provisions conflict: (1) the Order Form controls as to specific commercial terms; (2) the Founding Pilot Customer Addendum controls as to pilot-specific provisions; (3) the Data Processing Addendum controls as to processing of personal data; (4) this Customer Agreement controls as to all other matters.

43. Electronic Acceptance

The parties agree to conduct transactions electronically. Customer may accept this Agreement, an Order Form, addendum, policy, authorization, or other transaction document through electronic signature, click-to-accept process, checkbox acceptance, authenticated account action, or other electronic process evidencing intent to agree.

Electronic records and signatures have the same force and effect as original handwritten signatures to the fullest extent permitted by law. Customer is responsible for ensuring that the individual accepting on Customer's behalf has authority to bind Customer.

44. Severability; No Waiver; Survival

If any provision is held unenforceable, it will be modified to the minimum extent necessary to make it enforceable or, if that is not possible, severed without affecting the remaining provisions.

A party's failure to enforce a provision is not a waiver. Provisions that by their nature should survive termination, including payment obligations, confidentiality, intellectual property, data handling, disclaimers, liability limitations, indemnification, dispute provisions, and accrued rights, survive termination.

CUSTOMER ACCEPTANCE

Customer may accept this Agreement through the applicable Order Form or another authorized electronic acceptance process. No separate signature is required if the Order Form expressly incorporates this Agreement and records Customer's acceptance.

FOUNDING PILOT CUSTOMER ADDENDUM

Lendtrex Broker Starter

Funder LLC d/b/a Lendtrex

September 2026

This Addendum supplements the Lendtrex Broker Starter Customer Agreement between Funder LLC d/b/a Lendtrex and the Customer identified in the applicable Order Form. If this Addendum conflicts with the Customer Agreement regarding the Founding Pilot, this Addendum controls only as to the conflicting pilot provision.

1. Founding Pilot Program

Customer is participating as a Founding Pilot Customer for Lendtrex Broker Starter. The pilot is intended to evaluate real-world usability, onboarding requirements, support requirements, standardization, economics, and customer adoption. The pilot does not convert Lendtrex into a custom-development service.

2. Pilot Term

The Founding Pilot period runs for approximately 90 days beginning on the Activation Date. The Customer Agreement's initial financial commitment remains in effect.

3. Pilot Pricing

Unless the Order Form states otherwise: Setup & Onboarding Fee: \$1,250; Recurring Subscription: \$247/month; Usage: separately billed only if activated. Pilot status does not automatically provide free service, discounts, or waived usage charges.

4. Production-Ready but Early-Stage Product

Broker Starter is intended to be operationally usable during the pilot while also being evaluated through controlled initial customer usage. Customer may encounter minor bugs, workflow refinements, documentation changes, onboarding adjustments, usability improvements, and modifications required by HighLevel or other third-party platforms. Lendtrex will use reasonable efforts to address confirmed material product defects.

5. No Feature Commitment

Customer may submit feedback and feature requests. Lendtrex does not promise that a requested feature will be built, a workflow will be customized, a requested integration will be added, or an individual preference will become part of the standard product. Repeated requests may inform product development. Unique requests may remain unsupported or may be separately quoted as customization.

6. Standardization Requirement

Customer acknowledges that the pilot tests whether Lendtrex can operate as a standardized commercial-mortgage technology product. Customer agrees to use the standard architecture unless otherwise approved and may not require individualized redesign of the pipeline, CRM architecture, workflow architecture, website structure, core automations, intake architecture, dashboard, calculator, or standard product structure.

7. Feedback Participation

Customer agrees to reasonably participate in product-feedback activities during the pilot, which may include brief surveys, onboarding feedback, usage discussions, support feedback, optional interviews, and reporting usability issues. Lendtrex will not require unreasonable time commitments.

8. Usage Measurement

Customer understands that Lendtrex may analyze platform usage and product-interaction information reasonably necessary to evaluate the pilot, operate the service, improve the product, and provide support. This does not transfer ownership of Customer Data to Lendtrex.

9. No Guarantee of Future Features

Continued use after the pilot does not guarantee that every pilot feature remains unchanged, requested features will be implemented, every third-party integration will remain available, or future pricing will never change. Pricing changes will follow the Customer Agreement and applicable notice requirements.

10. Support During Pilot

Pilot customers may receive enhanced access to implementation feedback and troubleshooting for purposes of evaluating the product. This does not create an entitlement to unlimited one-on-one consulting, mortgage coaching, lender research, custom development, custom marketing, or business consulting.

11. Bugs Versus Customization

A bug is standard Lendtrex functionality failing to operate substantially as designed. A customization request is a request to change the standardized product to suit an individual Customer's preferred business process. Lendtrex will reasonably address confirmed bugs and is not obligated to perform customization without a separate written agreement.

12. A2P and Messaging

The pilot is not conditioned on SMS approval. Customer may operate supported non-SMS functionality while carrier registration is pending. Customer remains responsible for accurate business and messaging compliance information. Lendtrex does not guarantee messaging approval.

13. Commercial Mortgage Activity

Customer represents that it intends to use the platform for legitimate commercial mortgage or commercial finance business activity. Customer understands that Lendtrex does not provide licensing authority, lender access, or transaction approval.

14. eFunder Capital Separation

Pilot participation does not create an eFunder Capital broker relationship, automatic lender access, automatic transaction review, automatic borrower referral, revenue sharing, or rights to eFunder proprietary lender information. Any relationship with eFunder Capital is subject to separate approval and documentation.

15. Pilot Completion and Continuation

Following completion of the 90-day initial commitment, Customer's subscription automatically continues month-to-month under the Customer Agreement unless either party cancels or terminates in accordance with the Customer Agreement. Cancellation may be submitted through the Customer account portal, if available, or by email to support@lendtrex.com, as provided in the Customer Agreement.

16. No Guarantee of Continued Pilot Availability

Lendtrex may discontinue or materially modify the Founding Pilot if continuing it becomes commercially, technically, legally, or operationally impractical. Any resulting termination or billing treatment will be handled under the Customer Agreement and applicable law.

17. No Public Endorsement Without Permission

Pilot participation does not authorize Lendtrex to publicly use Customer's name, logo, photograph, testimonial, business results, or case study for promotional purposes. Separate permission is required.

18. General Terms

Except as modified by this Addendum, all terms of the Customer Agreement remain in effect. This Addendum may be accepted through the Order Form or another authorized electronic acceptance process.

LENDTREX PRIVACY POLICY

Business-to-Business SaaS Privacy Notice

Funder LLC d/b/a Lendtrex

September 2026

This Privacy Policy explains how Funder LLC, doing business as Lendtrex, handles personal information in connection with Lendtrex websites, sales, onboarding, account administration, support, and the operation of the Lendtrex service. Effective September 2026.

1. Scope

This Policy applies to information Lendtrex collects about prospective customers, customers, authorized users, website visitors, support contacts, and other business contacts.

This Policy does not replace a Customer's own privacy obligations to borrowers, prospects, lenders, referral partners, employees, or other persons whose information the Customer places into Lendtrex. For Customer Data processed on behalf of a Customer, the Customer generally determines the purposes and means of processing and the Data Processing Addendum governs Lendtrex's processing obligations.

2. Information We Collect

Depending on how you interact with us, we may collect:

- Business identity and contact information, such as name, company, title, business address, email address, and telephone number.
- Account and authentication information, such as user IDs, access permissions, login metadata, and security events.
- Billing and transaction information, such as subscription status, invoices, payment status, and limited payment-related metadata received from payment providers. We do not intentionally store full payment-card numbers in general CRM fields.
- Customer configuration information, including branding, website information, calendars, notification settings, connected-service configuration, and account preferences.
- Support and communications information, including support requests, emails, calls, messages, meeting notes, and troubleshooting information.
- Usage and device information, including log data, IP address, browser or device information, feature interactions, diagnostics, cookies, and similar technologies.
- Customer Data processed on behalf of customers, which may include borrower/prospect contact information, property or financing information, referral contacts, lender contacts, uploaded documents, communications, and other business records.

3. How We Use Information

We may use information to:

- provide, provision, configure, secure, maintain, and support Lendtrex;
- process subscriptions, billing, and authorized usage charges;
- authenticate users and administer accounts;
- provide websites, CRM functionality, communications, automations, reporting, and integrations;
- respond to support requests and troubleshoot problems;
- evaluate the Founding Pilot and improve standardized product functionality;
- monitor fraud, abuse, security, carrier, and compliance risk;
- communicate about service changes, billing, security, support, and product updates;
- comply with law, enforce agreements, protect rights, and maintain business records.

4. Customer Data

As between Lendtrex and the Customer, Customer Data remains owned by the Customer or the relevant data subject as applicable. Lendtrex processes Customer Data to provide the service and as otherwise permitted by the Customer Agreement and Data Processing Addendum.

Lendtrex does not acquire ownership of a Customer's borrowers, prospects, lenders, referral partners, or business relationships merely because their information is stored in Lendtrex.

5. How We Disclose Information

We may disclose information to service providers and subprocessors that help us operate the service, including HighLevel, telecommunications carriers, email providers, cloud/hosting providers, payment processors, calendar providers, domain/DNS providers, analytics providers, AI providers when enabled, and professional advisers.

We may also disclose information when required by law; to protect rights, safety, or security; in connection with a merger, financing, acquisition, reorganization, or sale of all or part of the Lendtrex business; or with the applicable person's or Customer's direction or consent.

We do not sell Customer Data for money. We do not use Customer Data for cross-context behavioral advertising.

6. Cookies and Similar Technologies

Lendtrex websites may use necessary cookies and similar technologies for authentication, security, preferences, analytics, and service operation. Where required, additional notice or consent mechanisms may be provided.

7. Data Retention

We retain information for as long as reasonably necessary to provide the service, administer accounts, maintain business and tax records, resolve disputes, enforce agreements, meet legal obligations, protect security, and support backup and disaster-recovery processes.

After account termination, supported Customer Data may remain available for an offboarding period described in the Customer Agreement. Backup copies may persist temporarily until overwritten under normal backup-retention cycles.

8. Security

We use commercially reasonable administrative and technical measures appropriate to the services we control. No internet-based system is completely secure, and we cannot guarantee absolute security.

Customers are responsible for authorized-user management, credential security, connected accounts, device security, lawful data collection, and avoiding unnecessary placement of highly sensitive credentials or information into general-purpose CRM fields.

9. Data Incidents

If we become aware of a security incident involving Customer Data, we will investigate and provide notices required by applicable law and the Data Processing Addendum. Customers are responsible for providing current security and legal-contact information.

10. Your Choices and Rights

You may update business-contact and account information through available account features or by contacting us. Depending on applicable law and the nature of our relationship, individuals may have rights to request access, correction, deletion, or other treatment of personal information.

When Lendtrex processes personal information solely on behalf of a Customer, requests concerning that Customer Data should generally be directed to the Customer. We may refer requests to the relevant Customer.

11. Communications

Service, billing, security, and account communications are transactional and may be necessary to provide the service. Marketing communications, where sent, will include legally required opt-out mechanisms.

12. Children's Information

Lendtrex is a business service and is not directed to children. We do not knowingly solicit personal information from children through our sales or account-registration processes.

13. Third-Party Services

Lendtrex may link to or integrate with third-party services. Their privacy practices are governed by their own policies.

14. Changes to this Policy

We may update this Policy to reflect service, legal, operational, or technology changes. Material changes will be communicated where reasonably practical.

15. Contact

Privacy questions or requests may be sent to privacy@lendtrex.com. General account or support requests may be sent to support@lendtrex.com. Written privacy correspondence may also be mailed to: Funder LLC, Attn: Lendtrex Privacy, 10989 Frankstown Rd., Pittsburgh, PA 15235.

LENDTREX DATA PROCESSING ADDENDUM

Customer Data Processing Terms

Funder LLC d/b/a Lendtrex

September 2026

This Data Processing Addendum (DPA) forms part of the Lendtrex Broker Starter Customer Agreement. It applies when Funder LLC processes personal data on behalf of Customer in providing Lendtrex.

1. Parties and Relationship

"Customer" means the customer identified in the applicable Order Form. "Lendtrex" means Funder LLC d/b/a Lendtrex.

For personal data that Customer submits to Lendtrex for processing as part of Customer's business, Customer acts as controller/business or equivalent determining party, and Lendtrex acts as processor/service provider or equivalent service provider, to the extent those concepts apply under applicable law.

2. Definitions

"Customer Personal Data" means personal information or personal data contained in Customer Data that Lendtrex processes on Customer's behalf.

"Applicable Data Protection Law" means privacy, data-protection, and security laws that apply to the relevant processing.

"Subprocessor" means a third party engaged by Lendtrex to process Customer Personal Data on Lendtrex's behalf in providing the service.

3. Processing Instructions

Lendtrex will process Customer Personal Data only to provide, secure, maintain, and support the contracted service; improve the service using aggregated or de-identified information where permitted by applicable law; comply with documented Customer instructions; prevent fraud or abuse; satisfy legal obligations; or as otherwise permitted by applicable law.

The Customer Agreement, Order Form, configuration choices, authenticated user actions, support requests, and this DPA constitute Customer's documented processing instructions.

4. Customer Responsibilities

Customer is responsible for the lawfulness, fairness, accuracy, and transparency of Customer's collection and use of Customer Personal Data; providing required notices; obtaining required consents; establishing a lawful basis for processing and communications; responding to data-subject requests; and configuring the service appropriately.

Customer will not instruct Lendtrex to process Customer Personal Data in violation of applicable law.

5. Confidentiality and Personnel

Lendtrex will limit access to Customer Personal Data to personnel and contractors who need access to provide or support the service and who are subject to appropriate confidentiality obligations.

6. Security Measures

Lendtrex will maintain commercially reasonable administrative and technical safeguards appropriate to the nature of the service and the information processed. Such measures may include, as appropriate:

- access controls and role-based permissions;
- authentication and credential-management practices;
- logging and monitoring of relevant security events;
- reasonable encryption or secure transport where supported by the underlying platform;
- vendor and subprocessor management;
- backup and recovery practices appropriate to the platform;
- procedures for removing or restricting access when users or personnel no longer require it;
- incident investigation and response procedures.

Customer acknowledges that many technical controls are provided by third-party infrastructure, including HighLevel and other providers.

7. Security Incidents

Lendtrex will notify Customer without undue delay after confirming a security incident involving unauthorized access to or acquisition of Customer Personal Data where notification to Customer is reasonably required. The notice will include information reasonably available to Lendtrex concerning the nature of the incident, affected data, mitigation steps, and relevant contact information.

Notification is not an admission of fault or liability. Lendtrex may provide information in phases as the investigation develops. Customer remains responsible for any notice to borrowers, prospects, employees, regulators, or others where Customer is legally responsible for such notice.

8. Subprocessors

Customer authorizes Lendtrex to use subprocessors reasonably necessary to provide the service. Categories may include HighLevel, cloud/hosting providers, telecommunications carriers, email providers, payment processors, calendar providers, domain/DNS providers, analytics providers, AI providers when enabled, and support or security vendors.

Lendtrex will require subprocessors that process Customer Personal Data on its behalf to be subject to data-protection obligations appropriate to their role. Lendtrex remains responsible for its obligations under this DPA, subject to the Customer Agreement's limitations of liability.

9. Data Subject Requests

Taking into account the nature of the processing and available functionality, Lendtrex will provide reasonable assistance to Customer in responding to legally valid requests to exercise privacy rights concerning Customer Personal Data.

If Lendtrex receives a request directly from an individual concerning Customer Personal Data and can identify the relevant Customer, Lendtrex may direct the requester to Customer unless law requires a different response.

10. Government and Legal Requests

If legally permitted, Lendtrex will notify Customer of a binding governmental or legal demand specifically seeking Customer Personal Data before disclosure, unless prohibited from doing so. Lendtrex may disclose information where legally required.

11. Return and Deletion

Upon termination, Customer may request supported export of Customer Data during the offboarding period described in the Customer Agreement. After that period, Lendtrex may delete, de-identify, archive, or retain Customer Personal Data as permitted or required by law, security obligations, backup systems, accounting requirements, fraud prevention, or legitimate business-record needs.

Routine backup copies may remain temporarily until overwritten under normal backup cycles.

12. CCPA/Similar Service-Provider Restrictions

To the extent Lendtrex processes Customer Personal Data as a service provider, contractor, or processor under an applicable U.S. state privacy law, Lendtrex will not sell Customer Personal Data, will not share it for cross-context behavioral advertising, and will not retain, use, or disclose it outside the direct business relationship except as permitted by applicable law and necessary to provide or secure the service.

Lendtrex may use aggregated or de-identified information where permitted by law, provided it does not attempt to re-identify information that is required to remain de-identified.

13. Audits and Information

Upon reasonable written request, Lendtrex will provide information reasonably necessary to demonstrate compliance with this DPA, subject to confidentiality, security, and third-party restrictions. Customer will not conduct intrusive testing, scanning, or audits of Lendtrex or third-party systems without prior written authorization.

If Customer requires a materially burdensome audit or specialized compliance response beyond standard documentation, the parties may agree to reasonable scope, timing, confidentiality, and cost allocation.

14. International Transfers

If Customer Personal Data is transferred across national borders, the parties will use legally recognized transfer mechanisms where required by applicable law. Customer acknowledges that subprocessors may operate in multiple jurisdictions.

15. Order of Precedence

If this DPA conflicts with the Customer Agreement concerning processing of Customer Personal Data, this DPA controls solely as to that processing. All other terms of the Customer Agreement remain in effect.

16. Privacy Contact

Privacy and data-processing questions or notices may be sent to privacy@lendtrex.com. General support requests may be sent to support@lendtrex.com.

Schedule A - Processing Details

Subject Matter	Provision of Lendtrex Broker Starter and related support, hosting, communications, automation, reporting, and integration functionality.
Duration	For the subscription term plus the applicable offboarding, backup, legal, and retention periods.
Nature of Processing	Collection, recording, organization, hosting, storage, retrieval, consultation, transmission, support, troubleshooting, backup, security, deletion, and other processing necessary to provide the service.
Purpose	To provide and support Customer's Lendtrex environment and process Customer's documented instructions.
Data Subjects	Customer personnel and users; borrowers/prospects; referral contacts; lender contacts; vendors and other business contacts whose information Customer chooses to process.
Data Types	Contact details, business information, property/financing information, communications, CRM records, notes, documents, metadata, and other Customer-submitted business records.
Sensitive Data	Customer should avoid unnecessary storage of passwords, banking credentials, Social Security numbers, and similar highly sensitive data in general-purpose CRM fields. If Customer chooses to process sensitive data, Customer is responsible for confirming that the selected service configuration is appropriate and lawful.

LENDTREX INITIAL USAGE SCHEDULE

Founding Pilot - Version 1.2

Funder LLC d/b/a Lendtrex

September 2026

This Initial Usage Schedule is incorporated into the Lendtrex Broker Starter Order Form and Customer Agreement. Its purpose is to prevent unexpected metered charges during the Founding Pilot.

1. Default Rule

No metered usage service is enabled or included by default unless the Order Form expressly states otherwise. Customer will not be charged for a metered category until Customer affirmatively activates or authorizes that category after receiving the applicable rate or pricing method.

2. Initial Usage Categories

Category	Default	Pricing at Launch	Authorization
Telephone numbers	Disabled unless requested	Rate disclosed before activation	Customer activation
Voice calling	Disabled unless requested	Rate disclosed before activation	Customer activation
SMS/MMS	Disabled unless separately approved and activated	Rate disclosed before activation; carrier/A2P charges may apply	Customer activation after required registration
Email metering	Disabled unless separately metered	Rate disclosed before activation	Customer activation
AI usage	Disabled unless enabled	Rate or pricing method disclosed before activation	Customer activation
Domains / premium DNS	Not included unless ordered	Quoted or disclosed before purchase	Separate authorization
Premium integrations	Not included unless ordered	Quoted or disclosed before activation	Separate authorization
Other third-party services	Not included unless ordered	Quoted or disclosed before activation	Separate authorization

3. How Rates Are Accepted

Before activation of a metered service, Lendtrex will display or provide the then-current rate, pass-through pricing, or other pricing method in writing, in the account interface, by email, in an addendum, or in another electronic record.

Customer's affirmative activation, written approval, or continued use after receiving the disclosed pricing constitutes acceptance of that pricing for usage generated thereafter.

4. Provider Price Changes

Third-party providers may change carrier, messaging, AI, email, domain, integration, or infrastructure pricing. Lendtrex may adjust pass-through or usage rates to reflect provider changes. Where reasonably practical, material changes controlled by Lendtrex will be communicated before they apply to future usage.

5. Spending Controls

Lendtrex may require prepaid balances, deposits, usage caps, spending thresholds, or suspension of metered services to manage carrier, fraud, credit, and platform risk. Customer may request available usage controls.

6. No Guaranteed Approval or Availability

Payment or authorization for a metered service does not guarantee carrier registration, A2P approval, toll-free verification, telephone-number availability, email deliverability, AI-provider availability, integration compatibility, or uninterrupted third-party service.

7. Taxes and Fees

Applicable taxes, regulatory fees, carrier fees, registration fees, and third-party charges may be added where required or applicable.

8. Activation and Billing Questions

Requests to activate a metered service or questions about usage billing may be submitted through the Customer account or to support@lendtrex.com.